



TEXAS

MEDICAL BOARD
PHYSICIAN ASSISTANT BOARD
STATE BOARD OF ACUPUNCTURE EXAMINERS

Safeguarding the public through professional accountability

What is the Texas Medical Board?

The Texas Medical Board consists of 19 members: nine MDs, three DOs and seven public members. The Texas Physician Assistant Board is made up of nine members: three physicians, three physician assistants and three public members. The Texas State Board of Acupuncture Examiners also has nine members: four acupuncturists, two physicians and three public members. Two additional advisory boards for Medical Radiologic Technology and Respiratory Care were created in 2015. The Medical Board meets five times a year; the advisory boards meet three times a year.

While the boards set policy and make final decisions about licensure and disciplinary matters brought before them, they are supported by an agency with approximately 200 full-time employees. Management staff includes an executive director; a medical director; a general counsel; directors of customer affairs, enforcement, licensure, finance, human resources, government affairs/communications, and information technology. Support staff includes licensure analysts, call center representatives, nurse investigators, compliance officers, attorneys, and administrative and legal assistants.

About two thirds of agency staff is based in Austin. Field investigators and compliance officers are based around the state. For additional information including meeting calendars, minutes and agendas, visit:

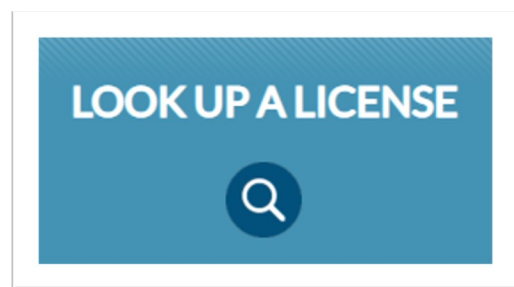
www.tmb.state.tx.us/page/agency

What health occupations does the agency license and regulate?

- **Physicians • Physician Assistants • Acupuncturists • Surgical Assistants**
- **Medical Radiologic Technologists • Respiratory Care Practitioners**
- **Medical Physicists • Perfusionists**

How do I look up a license?

You can learn everything that is publicly available about your physician, physician assistant, acupuncturist, and other license types by visiting our home page (<http://www.tmb.state.tx.us>) and selecting the Look Up A License icon or visiting: (<http://www.tmb.state.tx.us/page/look-up-a-license>)





TEXAS

MEDICAL BOARD
PHYSICIAN ASSISTANT BOARD
STATE BOARD OF ACUPUNCTURE EXAMINERS

Safeguarding the public through professional accountability

Filing a Complaint

If you wish to file a complaint, please do so in writing. Provide full name and practice address of the practitioner. Also, provide dates and details of any incident, being as specific as possible. The identity of complainants is protected and kept confidential by law, with the exception of complaints filed by insurance and pharmaceutical companies. The Board cannot accept complaints submitted anonymously. If your complaint is within the Board's jurisdiction, it will be assigned for proper study. Complainants are advised of an investigation status approximately every 90 days until final action is taken.

Submit your complaint electronically via the Online Complaint Form (<https://www.tmb.state.tx.us/page/place-a-complaint>), or print the complaint form and mail it in, or call the Complaint Hotline 1-800-201-9353 and follow the automated prompts to request a complaint form.

Some patients' complaints do not fall within the Board's jurisdiction and should be directed to the local medical or osteopathic society. Complaints against other health care providers (nurses, dentists, pharmacists) or hospitals should be forwarded to the appropriate state licensing authorities. It is important to understand that the legislature has defined only certain events as violations. While the Board cannot investigate any complaint that is not within its jurisdiction, all complaints received are read and evaluated.

TMB Contact Information

Customer Service Phone: (512) 305-7030

Email: verificic@tmb.state.tx.us

Fax: (888) 550-7516

Mailing Address:

Texas Medical Board
PO Box 2018
Austin TX 78768

Physical Address:

Texas Medical Board
1801 Congress Avenue
Suite 9-200
Austin TX 78701